1. \*\*Instance 1:\*\*  
 - \*\*Conversation:\*\*  
 - Speaker 1: "Speaker 4, change your wake up word. It didn't do anything."  
 - Speaker 3: "Can you try that one more time?"  
 - Speaker 1: "Speaker 4, can you change the wake up word?"  
 - Speaker 4: Provides instructions on how to change the wake word.  
 - \*\*Category:\*\* @Alexa error  
 - \*\*Reason:\*\* The initial command to change the wake-up word did not result in any action or response from Alexa, indicating a potential speech recognition error or other issue.  
  
2. \*\*Instance 2:\*\*  
 - \*\*Conversation:\*\*  
 - Speaker 1: "Speaker 4, play sweet Caroline."  
 - Speaker 4: "Sweet Caroline and similar song on Amazon Music."  
 - Speaker 1: "Speaker 4, raise the volume. Speaker 4 stop. Pause. Speaker 4, go back. Go back to the beginning. Speaker 4, play sweet Caroline."  
 - Speaker 4: "Sweet Caroline and similar songs on Amazon Music."  
 - \*\*Category:\*\* @Alexa error  
 - \*\*Reason:\*\* The command to go back to the beginning of the song was not executed, indicating a potential issue with Alexa's ability to process the command.  
  
3. \*\*Instance 3:\*\*  
 - \*\*Conversation:\*\*  
 - Speaker 1: "Speaker 4, play Amazing Grace but Liz Tomlin."  
 - Speaker 4: "Shuffling Amazing Grace and similar songs on Amazon Music."  
 - Speaker 1: "Speaker 4, stop. Go home. Speaker 4, go home."  
 - Speaker 4: "Calling home."  
 - \*\*Category:\*\* @Alexa error  
 - \*\*Reason:\*\* The command to "go home" was misinterpreted by Alexa as a command to call "home," indicating a speech recognition error.  
  
4. \*\*Instance 4:\*\*  
 - \*\*Conversation:\*\*  
 - Speaker 1: "Speaker 4, play Elvis."  
 - Speaker 4: Provides an advertisement for Amazon Music Unlimited.  
 - Speaker 1: "Speaker 4, stop advertising."  
 - Speaker 4: "Shuffling Elvis Presley and similar artists on Amazon Music."  
 - \*\*Category:\*\* @Alexa error  
 - \*\*Reason:\*\* The command to stop advertising was not acknowledged, and the advertisement continued, indicating a potential issue with Alexa's ability to process the command.  
  
5. \*\*Instance 5:\*\*  
 - \*\*Conversation:\*\*  
 - Speaker 1: "Speaker 4, go home."  
 - Speaker 4: "Calling home."  
 - \*\*Category:\*\* @Alexa error  
 - \*\*Reason:\*\* The command to "go home" was misinterpreted by Alexa as a command to call "home," indicating a speech recognition error.  
  
These instances highlight communication breakdowns where Alexa did not respond as expected to clear verbal commands from the client.